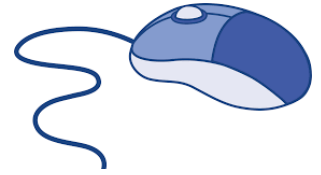


## VISIT OUR CUSTOMER PORTAL



- ❖ LOG IN TO YOUR SEWER ACCOUNT
- ❖ CHECK ACCOUNT BALANCE
- ❖ MAKE A PAYMENT
- ❖ REVIEW HISTORY
- ❖ GO PAPERLESS
- ❖ SIGN UP FOR AUTO PAY
- ❖ [WWW.FLAGGCREEKWRD.ORG](http://WWW.FLAGGCREEKWRD.ORG)

### LOG IN TO YOUR SEWER ACCOUNT

Logging in is easy. You will need 3 pieces of information; account number, house number and last name. Provide an e-mail and password of your choice. Upon return, simply use email and password to access account information. (Please remember to VERIFY your account by accessing your email and clicking on the link that is sent to you upon registration).

### CHECK ACCOUNT BALANCE OR REVIEW HISTORY

No need to call, just log in to see your current balance, or review your history (both invoices and consumption reports are viewable).

### GO PAPERLESS



Select to get e-mails and save paper. You also have the option of getting both paper and e-mail.

### AUTO PAY OPTIONS

You can use a credit or debit card on this portal. You can save the credit card information to be used for Auto Pay. There is a fee of 3% for all transactions on our portal.

Auto Pay through a checking account is also available. There is no fee for this. Enrollment forms can be found under the "Billing" tab on our homepage or on the portal's home page.

Any questions, reach out to us at 630-323-3299 or at [info@fcwrd.org](mailto:info@fcwrd.org)